



## Case Study: Accounting Firm

# Improving facilities for renowned accounting firm



### Overview

A member of the 'big four' accounting firms, with offices all over the globe, services a diverse array of clients spanning various industries throughout the UK and Ireland. Their impressive ten-storey building in London, encompassing 35,000 square meters, serves as the bustling hub for thousands of employees and regularly hosts numerous clients and contractors.

The multifaceted task of hard and soft facilities management at this building is provided by a renowned leader in integrated facility services. The maintenance of immaculate, fully functional facilities is a priority for both the accounting firm and the facility services provider.

### The Challenge

One of the persistent challenges faced at the London Bridge location was the accumulation of organic sludge in sinks, toilets, and soil stacks. This organic sludge, a result of hand and body washing, food preparation, and human waste, often led to unpleasant odours emanating from within the building's plumbing systems.

The facilities management team experienced many complaints about odours, and efforts to resolve these issues were short-term and often required expensive labour and maintenance services across their 420 toilets and sinks.

Previous solutions just masked the odours and were temporary fixes. They were looking for a solution that would eliminate the root cause of the issues and remove the need for frequent and costly maintenance.

### Industry

Utilities provider

### Location

United Kingdom



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## The Solution

After eight weeks of using **SLUDGEZAP**, the team was impressed by the remarkable results.

**SLUDGEZAP** completely eradicated the unpleasant odours stemming from organic sludge accumulation. Furthermore, it serves as a proactive, preventive measure, consistently warding off the recurrence of sludge build-up and its associated odours.

Feedback from employees, clients, and staff confirmed a noticeable enhancement in the overall condition of the facilities, with particular emphasis on the substantial reduction in odours that had previously plagued the environment.

## The Benefits



### Cost savings:

By eliminating the need for frequent rodding and reducing maintenance costs, the solution substantially reduced expenses.



### Environmental responsibility:

The environmentally friendly composition of this product aligned with the company's commitment to sustainability.



### Improved operational efficiency:

The consistent daily functionality of sinks, toilets, and soil stacks allowed reduced downtime and disruptions.



### Enhanced customer satisfaction:

Clients and employees enjoyed a cleaner and hygienic environment, resulting in improved customer satisfaction, positively impacting the reputation the company and the facilities management team.



### Improved resourcing:

The elimination of unpleasant odours and blockages enabled facility managers to focus on proactive facility management rather than reactive maintenance.

## About Thrive

Thrive believes cleaning can be smarter, safer, and better for the planet.

We develop innovative, science-backed biological solutions to tackle the challenges of human-made pollution.

Our groundbreaking products transform how people clean—delivering exceptional performance without compromise. By setting new standards in sustainability, we empower businesses to reduce waste, improve efficiency, stay compliant, and shrink their carbon footprint – all while supporting the regeneration of our planet's ecosystems.

Biotech that cleans, clears & restores

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