



## Case Study: Accounting Firm

# Improving facilities for renowned accounting firm

### Overview

A member of the 'big four' accounting firms, with offices all over the globe, services a diverse array of clients spanning various industries throughout the UK and Ireland. Their impressive ten-storey building in London, encompassing 35,000 square meters, serves as the bustling hub for thousands of employees and regularly hosts numerous clients and contractors.

The multifaceted task of hard and soft facilities management at this building is provided by a renowned leader in integrated facility services. The maintenance of immaculate, fully functional facilities is a priority for both the accounting firm and the facility services provider.



### The Challenge

One of the persistent challenges faced at the London Bridge location was the accumulation of organic sludge in sinks, toilets, and soil stacks. This organic sludge, a result of hand and body washing, food preparation, and human waste, often led to unpleasant odours emanating from within the building's plumbing systems.

The facilities management team experienced many complaints about odours, and efforts to resolve these issues were short-term and often required expensive labour and maintenance services across their 420 toilets and sinks.

Previous solutions just masked the odours and were temporary fixes. They were looking for a solution that would eliminate the root cause of the issues and remove the need for frequent and costly maintenance.

### Industry

Accounting Firm

### Location

United Kingdom



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## Solution

To address these persistent challenges, a microbial solution designed to address the root cause of organic sludge build-up without using harsh, toxic chemicals was recommended.

After eight weeks of using SLUDGEZAP, the team was impressed by the remarkable results.

SLUDGEZAP completely eradicated the unpleasant odours stemming from organic sludge accumulation. Furthermore, it serves as a proactive, preventive measure, consistently warding off the recurrence of sludge build-up and its associated odours.

Feedback from employees, clients, and staff confirmed a noticeable enhancement in the overall condition of the facilities, with particular emphasis on the substantial reduction in odours that had previously plagued the environment.

## The benefits:



### Cost Savings:

By eliminating the need for frequent rodding and reducing maintenance costs, the solution substantially reduced expenses, contributing to a more efficient and cost-effective facilities management operation.



### Environmental Responsibility:

The environmentally friendly approach of the microbial solution aligned with the company's commitment to sustainability, making it a preferred choice for facilities management.



### Improved Operational Efficiency:

The consistent functionality of sinks, toilets, and soil stacks allowed for smoother daily operations, reducing downtime and disruptions.



### Improved resourcing for FM Service Providers:

The elimination of unpleasant odours and blockages enabled facility managers to focus on proactive facility management rather than reactive maintenance.



### Enhanced Customer Satisfaction:

Clients and employees enjoyed a cleaner and more pleasant environment, resulting in improved customer satisfaction and a positive impact on the reputation of both the company and the facilities management team.

## About ABS

ABS is a fast-growing, science-led biotech organisation creating innovative microbial solutions for human and planetary benefit. We use nature's solution to consume waste, blockages, spills or pollutants.

Our products set new standards in sustainability criteria, helping companies to save costs, eliminate inconvenient operational closures, avoid regulatory infringement, and reduce health risks and carbon emissions.

Solutions by nature, for nature

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