

## Case Study: Trafford Centre

# Enhancing Washroom Hygiene at Trafford Centre

#### **Overview**

Trafford Centre, located in Greater Manchester, England, is one of the UK's largest and most iconic shopping destinations.

With over 200 stores, restaurants, and leisure facilities, Trafford Centre attracts millions of visitors each year, offering a premium shopping and entertainment experience.

"URIZAP has not only eliminated our urinal odour challenges but has also effectively tackled blockage issues, ensuring a seamless and pleasant restroom experience for our visitors.

Thanks to URIZAP, our commitment to customer satisfaction has reached new heights, and we are delighted to have found a reliable partner in ABS for maintaining best in class facilities at the Trafford Centre."

Curtis Whitehurst, Internal Cleaning Manager, Trafford Centre.

#### **The Challenge**

As a bustling retail hub, Trafford Centre faced a significant challenge in maintaining clean and odour-free washrooms for its vast number of daily visitors. Despite regular cleaning efforts, and frequent flushing, urinal blockages and odours persisted, impacting the overall visitor experience.

The 51 flushing urinals used 8,935,200 litres of water per year, exacerbating environmental concerns and escalating operational costs. Trafford Centre sought a sustainable solution capable of eradicating these urinal issues while simultaneously championing water conservation efforts.

#### Industry

**Retail Centre** 

#### Location

Manchester









#### Solution

Within four weeks of using URIZAP, washroom operatives noticed the drastic difference in odours, with the men's washroom free from urine odours.

By implementing this solution into their maintenance regime, Trafford Centre successfully overcame the challenge of providing clean and odour-free washrooms, elevating the overall visitor experience and enhancing its reputation for excellence in facilities management.

By prioritising innovation, sustainability, and visitor satisfaction, Trafford Centre continues to set the standard for premium retail destinations worldwide.

#### The benefits:



#### **Continuous Maintenance:**

URIZAP's innovative formula provides ongoing maintenance, preventing urinal blockages and ensuring uninterrupted functionality, minimising disruptions to Trafford Centre's operations.



### Fresh Environment:

By effectively eliminating foul odours, URIZAP improves the atmosphere in Trafford Centre's washrooms, enhancing the overall visitor experience.



#### **Environmental Responsibility:**

URIZAP's eco-friendly composition reflects Trafford Centre's commitment to environmental responsibility, reducing its ecological footprint and supporting sustainable practices.

#### Over three years of using URIZAP, Trafford Centre can potentially save:

- Over 26,693,910 Litres of water, a reduction of 99.58% compared to current usage
- 28,562 kWh of energy
- 5513 tonnes of CO2

#### **Enhanced Brand Image:**

By delivering consistently clean, hygienic, and odour-free washrooms, Trafford Centre enhances its brand image as a customer-focused destination committed to providing exceptional facilities and services.



**Cost-Efficient Solution:** Due to URIZAP's long-lasting effects and reduced maintenance requirements, Trafford Centre will experience significant cost savings by reducing cleaning and maintenance expenditures, optimising their operational budget and resources.

#### **About ABS**

ABS is a fast-growing, science-led biotech organisation creating innovative microbial solutions for human and planetary benefit. We use nature's solution to consume waste, blockages, spills or pollutants.

Our products set new standards in sustainability criteria, helping companies to save costs, eliminate inconvenient operational closures, avoid regulatory infringement, and reduce health risks and carbon emissions.

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